

Alumni in the Spotlight

Name: Lewis Jones

Job Title: Service charge team leader

Company: Great Places

Year that I left Copley: 2016

Photo of yourself – it would be great if it could be a school photo of yourself

What was your dream job when you were 10?

When I was younger I wanted to be a footballer.

What did you do when you left Copley?

When I left Copley I went on to college to do A-levels. After college I didn't really want to go to university so started a level 3 AAT apprenticeship. Nine months after starting my apprenticeship I became a permanent member of the team and became a service charge finance offer. Nine months after getting a permanent role at the company I got promoted to being a service charge team leader where I manage 5 staff members and have increased responsibility.

What do you do day-to-day in your job?

In my day to day job I am responsible for setting 18,000 service charges across the Great Places group, meet with stakeholders from around the business to discuss variances on group contracts, work with neighbourhood teams to effectively manage service charges in neighbourhoods and also contribute to wider finance projects looking out for continuous ways of improvement.

What skills and attributes do you need to do your job well?

To do my job successfully I believe that need the following skills and attributes -

- Hard work
- Self-belief
- Reliable
- Open minded
- Up for a challenge
- Innovative
- Good communication

What is your favourite part of your job?

The favourite part of my job is meeting and interacting with all the different people. I also enjoy managing 5 staff members at the age of 21.

What is your favourite memory of Copley?

My favourite memory of Copley is maths lessons with Mrs Doxey and history lessons with Mrs Price.

